

## Arctic Trucks UK Ltd. Quality Policy

**Arctic Trucks UK Ltd.** is committed to providing the highest quality service and product. We listen to our customers, continually reviewing our processes in line with our business needs and strategic direction for the business. The principal elements of our policy are: -

- a) To develop & maintain a Quality Management System satisfying the requirements of BS EN ISO 9001: 2015 which forms the framework for achieving continual improvement, effectiveness and complete client satisfaction & full realisation of all company objectives.
- b) To focus on the requirements of customers, establishing levels of communication capable of fully determining their needs & expectations.
- c) To establish & maintain an infrastructure capable of supporting all company activities & realising all company objectives.
- d) To identify scope for improvement in every aspect of the company's activities, devising & implementing effective solutions throughout.

Signed:



Peter Smith - Managing Director, ATUK Ltd.